

A Tradition of Caring









A Tradition of Caring ...

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A Message from the Executive Director and President of the Board of Directors

The overwhelming sentiment we heard this year is how caring our staff is and what a friendly environment is provided at the Thompson Center. After celebrating 20 successful years in our current location last year and more than 30 years serving our community, it made sense this year to look at the qualities that make The Thompson so special and unique; we decided it was the strong tradition of caring that has really made the ultimate difference. We're located in a community that cares deeply for its residents and our senior center. We have been fortunate to have had generations of caring and dedicated Boards of Directors and staff. We have been blessed with a multitude of daily volunteers who work endlessly to bring people meals, answer phones, drive to medical appointments, and help with a myriad of other tasks. And, we have been the grateful recipients of the generosity of many who believe in our purpose and want to support our mission. It is also the tradition of caring that will ensure that The Thompson Center will be here in the future adapting to the needs of a wide variety of dynamic "seniors" and continuing to be a vital link in making the Woodstock area a region that supports successful aging in our local communities.

Deanna Jones, *Executive Director*Cindy Carroll, *President, Board of Directors*



Celebrating Lois & Harvey Watson, September 23, 2012

Left to right: Liza Deignan, Deanna Jones, Executive Director, Lois & Harvey Watson, Joan Oppenheimer, and Cindy Carroll, President.

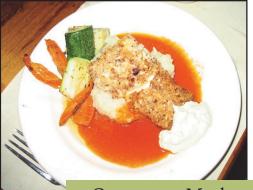
Photo courtesy of The Vermont Standard and Rick Russell

It is the mission of the Thompson Center to be a multigenerational gathering place for our community. Our programs and activities will promote the physical, intellectual and social well-being of the adult community to enhance dignity, self-worth and independence. The Thompson Center will act as resource and advocate for our senior population, providing timely support on issues that affect aging in our rural community.

And its Impact in Our Communities

THOMPSON SENIOR CENTER Meals on Wheel

Meals on Wheels delivered: 5,824



Congregate Meals served: 13,034



Medical Rides: 365

2012Highlights and Accomplishments

- Meals for Pets program partnership with Lucy Mackenzie Humane Society
- March for Meals event as part of the National Meals on Wheels Association of America (MOWAA)
- Continued partnership with Community Care Coordinator program
- New efficiencies in our transportation program: a lease agreement on a more fuel efficient vehicle sponsored by local businesses
- Partnership with Ottauquechee Health Foundation to start an "Aging in Community" initiative
- · Website enhancements for online giving

In addition to these highlights, The Thompson facilitated educational & medical talks on aging related topics, tax services through AARP volunteers, exercise classes, social events, special meals, day trips, language classes and tables, intergenerational programs, foot clinics, wellness checks, flu shots, and connected hundreds of people with a wide variety of resources. Through the support and caring of our Board of Directors, staff, 160 volunteers, and the wider community, the Thompson Center is a thriving and vibrant center.

"You make my life worth living."

Daily patron & volunteer, age 88



A Tradition of Caring Through Giving

Annual Appeal Donors 2011 - 2012

Friend: up to \$99

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Treasurer's Report 2011 - 2012

We are very thankful for the organizations and individuals that choose to support the mission of the Thompson through grants and by contributing to the Annual Appeal and fundraising events. In these difficult economic times, with increasing demand for services, we are unable to break even and must continue to depend on our endowment for budgeted shortfalls. In fiscal year 2012, steps were taken to bring expenses more in line with income which resulted in a decrease in expenses. This, combined with an increased push for new grants and our most successful ever Valentine Auction and Holiday Bazaar events, improved our bottom line. The Board and staff are committed to controlling expenses and sustaining fundraising revenue. In addition, we look to growing our endowment so that over the long term we will have sufficient funds to meet our shortfalls for operating needs and capital projects.

Respectfully Submitted, John Moore, Treasurer

OPERATING INCOME	9	9/30/2009	9/30/2010	9/30/2011	9/30/2012
Van Donations		1,535	2,652	1,454	5,594
Meal Donations		36,822	36,252	34,792	39,679
Fundraisers		144,010	124,018	151,449	153,929
COASEV- Meals & Van		75,721	76,540	76,067	77,570
Grants		28,223	61,535	54,014	51,173
Town Income		20,000	20,900	30,975	43,000
Programs & Trips		23,102	31,467	19,622	30,600
Rental		3,475	3,660	3,890	2,625
Bequests/Memorial Donations		1,341	7,945	13,665	675
Other Income		17,828	17,336	2,153	2,050
Total Operating Income		352,057	382,305	388,081	406,895
OPERATING EXPENSES					
Fundraising		10,239	11,338	10,356	11,220
Insurance		6,684	6,921	5,782	5,920
Memorial		0	0	502	65
Mileage		662	256	272	0
Occupancy		29,571	26,356	28,602	34,954
Personnel		246,550	252,012	280,602	258,719
Food & Kitchen		51,823	54,713	53,454	59,792
Program & Trips		32,452	35,711	23,473	29,511
Vehicle Expense		15,507	20,222	24,805	23,222
Administrative Costs		31,590	31,723	28,051	25,823
Total Operating Expenses		425,078	439,251	455,899	449,226
NET OPERATING INCOME (LOSS)	\$	(73,021)	\$ (56,945)	\$ (67,818)	\$ (42,331)
Capital Expenditure		(17,397)	(394)	0	0
Planned Giving		250,725	5,000	0	0
Capital Gains		0	0	0	0
Unrealized Gains/Losses					
On Investments		25,887	(1,848)	30,450	104,193
Dividend & Interest		4,007	4,381	15,079	4,515
NET INCOME (LOSS)	\$	190,201	\$ (49,806)	\$ (22,289)	\$ 66,377

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Photos (top to bottom): 1. Our Center - Fall 2012, 2. Paula Audsley, Outreach Manager, 3. Volunteer wait staff Margarete Pierce & Corwin Sharp



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On the front cover (clockwise): 1. Kitchen Staff Siobhan Wright and Ryan Martin pack Meals on Wheels bags, 2. Benefactors Harvey and Lois Watson at the Thompson Center (photo courtesy of *The Vermont Standard* and Rick Russell), 3.Driver, Gordon Worth, stands by as Harold Robinson steps off the Thompson van, 4. Dorothy Forthmann and Asst. Program Director, Pam Butler, together after Spring Tea.



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Woodstock Area Council on Aging 99 Senior Lane Woodstock, Vermont 05091 (802) 457-3277

www.thompsonseniorcenter.org Woodstock Area Council on Aging is a Non-Profit 501 (C) (3) Organization